



Workplace Conflict Training

When it comes to keeping our people safe, we have to think about all the risks they might face when they're at work. That means when they're in our offices, when they're driving on the roads in Auckland city and across Northland, and when they're out and about in the community.

As an employer we take our obligation to ensure that our employees are safe and not subject to any conduct that threatens their welfare.

It's fairly straight forward to understand and deal with predictable hazards like dogs, dangerous chemicals and climbing scaffolds.



The reality is that our people can be exposed to unexpected risks every day while carrying out their duties. Risks that include people who, for one reason or another, behave unpredictably, unpleasantly, aggressively or violently.



Fearfree is a training company we've engaged to train our team members how to recognise and manage situations where they're confronted with these people.

We regularly deliver personal safety training to our employees who are out and about taking care of maintenance on our customers' properties.

Ben Barber
Health & Safety Manager
Spencer Henshaw Limited