

Thanks Spencer Henshaw

As you may know we started our Warm and Dry programme in 2015. Since then contractors have been busy working through our homes and more than 20,000 have received our baseline standards.



Spencer Henshaw Ltd contractor Lua Momoisea

South Auckland Tenant, Anne Teao, had the team from Spencer Henshaw out at her home in May. When the team returned to sign the work off Anne was over the moon with the results and couldn't thank contractor, Lua Momoisea, enough.

Lua says it was a humbling experience.

"Anne couldn't thank us enough for truly making a difference with carpets and curtains. She said her kids haven't been to the doctors and everyone in the household is happy. Anne also said to keep on doing what we're doing and helping others that are less fortunate. She also said "oh the media are so full of it, and don't see what actually happens out here." She finished off by saying "thank you for keeping us warm and healthy this winter. I think that's pretty cool and made my day."

Our baseline standards are:

1. Triple weave curtains in living areas, dining rooms and bedrooms.
2. A fixed form of heating in the living area, where an acceptable heating source is not present.
3. An extraction fan in the bathroom and range-hood in the kitchen (for three bedroom properties and larger).
4. No bare floors - carpet or vinyl installed over bare floors.